Government Publications

PERCEPTIONS OF
ONTARIO, QUEBEC AND UNITED STATES
VACATIONS

April, 1971



CONDUCTED FOR:

ONTARIO DEPARTMENT OF TOURISM AND INFORMATION

QUEBEC DEPARTMENT OF TOURISM, FISH AND GAME





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## PERCEPTIONS OF ONTARIO, QUEBEC, AND UNITED STATES VACATIONS

## INTRODUCTION

This report examines the perceptions of Ontario and Quebec residents toward Ontario, Quebec, and United States vacations. The data on which it is based were collected as part of the survey entitled Motivations of Canadian Vacation Travellers, conducted for the provincial tourism departments in the Fall, 1970 and reported in March, 1971.

Technical details and survey methodology can be obtained by referring to the original report.

The questionnaire used is appended to this report.

TRAVELDATA LIMITED

April 27, 1971

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#### SUMMARY ANALYSIS

### PERCEPTIONS OF THE UNITED STATES

- \* Only a minority of Quebec residents (22%), and even fewer Ontario residents (15%), perceive the United States as being the 'ideal place for vacations'.
- \* And almost as few from both provinces agree that U.S. vacations offer a genuine feeling of 'completeness' after spending a few days or more there.
- Clearly, then, the United States is not considered quite the 'ideal' a vacation area that many might have expected.
- \* On the other hand, however, there does exist a certain <a href="mailto:prestige">prestige</a>
  in having travelled south, at least among Quebeckers (37% claim they are 'proud of saying they went to the U.S. on vacation'--only 21% of Ontario residents are).
- \* And in both provinces very few (only 15% in Quebec and 24% in Ontario) feel that Americans do not welcome them.

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# REPORTED THE BULLET STATES

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- - on and in help provinces very ten (only 15% in Quence or 25% in Operation of the contract of t

### PERCEPTIONS OF THEIR OWN PROVINCE

- \* It is without doubt that both Quebec and Ontario residents have
  a very high regard for their own province as a vacation area.

  As many as 2 out of 3 agree that theirs is the ideal province
  for vacations; and the same high proportion disagree with the
  statement that their own province is 'only good for weekend trips
  and not vacations'.
- \* In addition, the fact that as many as 84% of Quebec and 76% of Ontario residents feel they should see their own province before visiting the United States suggests a very strong loyalty.
- \* But, of course, many do travel to other places in spite of these feelings. Perhaps one of the reasons is that the tourist facilities at home are underdeveloped and that the needs of many vacationers can not be completely satisfied with the existing facilities in their own province. This is suggested by the fact that as many as 55% of all Quebec adults agree that 'if the tourist places in Quebec were better organized, they would stay in the province more often'; and, although to a much lesser extent, a still significant 25% of Ontario adults feel the same way about their home province.

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in addition, the fact that as many as 50% of Queene and 70% of Seterio residents test they should see their own province before visiting the United States requests a very strong loyalty.

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### PERCEPTIONS OF THEIR NEIGHBOUR

- \* Quebec is perceived much more negatively by Ontario residents
  as a place to vacation than is Ontario among Quebeckers. As
  many as 3 out of 10 Ontario residents say Quebec is the <u>last</u>
  place they would go on vacation and an identical number claim
  Quebec people do <u>not</u> make them feel welcome. The same feeling
  is shared by less than 2 out of 10 (18%) Quebec residents about
  their neighbour--Ontario.
- \* While few (10% to 16%) feel their neighbour has the <a href="ideal">ideal</a> province for vacations, only a relatively small proportion would go so far as to say a holiday there would be <a href="boring">boring</a> (only 14% of Ontario residents, 23% of Quebec residents). Clearly, however, 'boredom' is more of a threat to Ontario's image than to Quebec's.
- \* Only 12% of Ontario residents claim they would be very willing to vacation in Quebec if they knew more about the tourist places, suggesting that most Ontarians think that they have a pretty good understanding of what Quebec has to offer.
- \* But in contrast, and of real importance to Ontario, is the fact
  that as many as 40% of people in Quebec say they would very willingly
  visit Ontario if they were more aware of its tourist attractions
  and facilities. This finding, of course, suggests great potential
  for Ontario in promoting within Quebec.
- \* Fewer, but a still significant 26% of Ontario residents hold the same feeling about Quebec, implying opportunities for Quebec as well.

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|   | OPINIONS OF ADULTS WHO ARE:   |               |    |       |               |         |  |
|---|-------------------------------|---------------|----|-------|---------------|---------|--|
|   | ONTARIO RESIDENTS QUEBEC RESI |               |    |       |               |         |  |
|   | AGREE                         | DIS-<br>AGREE |    | AGREE | DIS-<br>AGREE | HAVE NO |  |
|   | %                             | %             |    |       |               |         |  |
| ABOUT THE UNITED STATES   | 76                            | 76            | %  | %     | %             | %       |  |
|   |                               |               |    |       |               |         |  |
| You get the feeling holidays are really complete when at least a few days are spent in U.S. | 19                            | 56            | 26 | 27    | 54            | 10      |  |
|   | 19                            |               |    | 21    |               | 19      |  |
| Proud of saying visited U.S.  | 21                            | 56            | 24 | 37    | 45            | 18      |  |
| Ideal place for vacations   | 15                            | 62            | 23 | 22    | 59            | 19      |  |
| American standard of living draws you to U.S.   | 11                            | 65            | 24 | 21    | 61            | 19      |  |
| Americans make us feel welcome  | 43                            | 24            | 33 | 57    | 15            | 28      |  |
| ABOUT OWN PROVINCE  |                               |               |    |       |               |         |  |
| Own province ideal for vacations  | 71                            | 16            | 13 | 66    | 23            | 11      |  |
| Stay here when short of money   | 71                            | 18            | 11 | 69    | 23            | 8       |  |
| Stay here more often if tourist places better organized                                     | 25                            | 47            | 27 | 55    | 30            | 15      |  |
| Own province OK for weekends, not vacations   | 17                            | 68            | 14 | 22    | 65            | 13      |  |
| Should see own province before visiting U.S.  | 76                            | 13            | 10 | 84    | 8             | 8       |  |
| ABOUT NEIGHBOURONTARIO/QUEBEC   |                               |               |    |       |               |         |  |
| Visit neighbour more often if knew more about tourist places                                | 26                            | 51            | 22 | 40    | 35            | 25      |  |
| Vacations there likely boring   | 14                            | 56            | 30 | 23    | 47            | 30      |  |
| Ideal province for vacations  | 16                            | 52            | 32 | 10    | 56            | 34      |  |
| Don't always feel welcome there   | 30                            | 35            | 35 | 18    | 38            | 44      |  |
| Last place I'd go on vacation   | 29                            | 51            | 20 | 18    | 55            | 27      |  |



## INDEX TO DETAILED TABLES

TABLES 11/16 - Images Of U.S.A., Ontario And Quebec By Ontario Travellers By -

11/13 - Recent Experience

14/16 - Sex, Age, Socio-Economic Level, Family Composition

17/22 - Images Of U.S.A., Ontario And Quebec By Quebec Travellers By -

17/19 - Recent Experience

20/22 - Sex, Age, Socio-Economic Level, Family Composition

23/24 - Profile Of Visitors By Main Destination

25/26 - Distribution Of Interviews



AGREE DISAGREE NO OPINION

0

ABOUT THE UNITED STATES

ASK QUESTION 16 IN ONTARIO ONLY - OTHERS GO TO Q. 17

16. (SHOW LARGE WHITE CARD, SIDE "A") Here are some opinions that people have given us about Ontario, Quebec and the United States as places for vacations. For each one, please tell me whether you, yourself, agree or disagree.

| You get the feeling that the holidays are really complete when you've spent at least a few days in the United States | . 38-Y | • • | Х    |        | 0       |
|--|--------|-----|------|--------|---------|
| Deep down, you're kind of proud of saying you went to the United States on vacation.                                 | 1      |     | 2    |        | 3       |
| To me the United States is the ideal place for vacations   | 4      | • • | 5    |        | 6       |
| It's the American standard of living that always draws you to the United States                                      | 7      |     | 8    |        | 9       |
| Americans always make people from Ontario feel welcome   | . 39-Y |     | X    |        | 0       |
| ABOUT ONTARIO  | AGREE  | DI  | SAGI | REE NO | OPINION |
| To me, Ontario is the ideal province for vacations   | . 40-Y |     | Х    |        | 0       |
| When you're short of vacation money, you stay in Ontario   | • 1    |     | 2    |        | 3       |
| If the tourist places in Ontario were bette organized, I'd stay in the province more often                           |        |     | 5    |        | 6       |
| Trips around Ontario are OK for weekends, but not for vacations  | 7      |     | 8    |        | 9       |
| Before going to visit the United States, you should see your own province  | .41-Y  | • • | Х    |        | 0       |
| ABOUT QUEBEC   | AGREE  | DI  | SAG  | REE NO | OPINION |
| I would very willingly spend my vacations in Quebec, if only I knew more about the tourist places                    | • 42-Y |     | X    |        | 0       |
| Quebec vacations are too likely to be boring   |        |     |      |        |         |
| To me, Quebec is the ideal province for vacations  | . 4    |     | 5    |        | 6       |
| Ontarians are often not welcome in Quebec  |        |     |      |        |         |
| Quebec is about the last place I'd go on my vacation   | .43-Y  |     | Х    |        | 0       |



SECTION BA ABOUT TRAVEL--ASK EVERYONE 18 YEARS AND OVER

ASK QUESTION 17 IN QUEBEC ONLY - OTHERS GO TO Q. 18

(SHOW LARGE WHITE CARD, SIDE "B") Here are some opinions that people have given us about 17. Quebec, Ontario, and the United States as places for vacations. For each one, please tell me whether you, yourself, agree of disagree.

| ABOUT THE UNITED STATES  | AGREE  | DIS   | AGREE | NO    | OPINION |
|--|--------|-------|-------|-------|---------|
| You get the feeling that the holidays are really complete when you've spent at least a few days in the United States | 38-Y . |       | х     | • • • | 0       |
| Deep down, you're kind of proud of saying you went to the United States on vacation                                  | . 1 .  |       | 2     |       | 3       |
| To me the United States is the ideal place for vacations   | · 4    |       | 5     |       | 6       |
| It's the American standard of living that always draws you to the United States                                      | . 7    |       | 8     |       | 9       |
| Americans always make people from Quebec feel welcome  | 39-Y   |       | х     |       | 0       |
| ABOUT QUEBEC   | AGREE  | DIS   | AGREE | NO    | OPINION |
| To me, Quebec is the ideal province for vacations  | 40-Y   | • • • | х     |       | 0       |
| When you're short of vacation money, you stay in Quebec  | . 1    |       | 2     |       | 3       |
| If the tourist places in Quebec were better or-<br>ganized, I'd stay in the province more often                      | . 4    |       | 5     |       | 6       |
| Trips around Quebec are OK for weekends, but not for vacations   | . 7    |       | 8     |       | 9       |
| Before going to visit the United States, you should see your own province  | .41-Y  |       | х     |       | 0       |
| ABOUT ONTARIO AGREE DISAGREE NO OPINION  |        |       |       |       |         |
| I would very willingly spend my vacations in Ontario, if only I knew more about the tourist places                   | 42-Y   |       | х     |       | 0       |
| Ontario vacations are too likely to be boring  |        |       |       |       |         |
| To me, Ontario is the ideal province for vacation  |        |       |       |       |         |
| Quebeckers are often not welcome in Ontario  |        |       |       |       | 9       |
| Ontario is about the last place I'd go on my vacation  |        |       |       |       | 0       |
|  |        |       |       |       |         |

ASK EVERYONE 18 YEARS AND OVER

How many cars do you, and your spouse if you are married, own that are in working order? 18.

> NONE..... 44-1 ONE..... 2 TW0..... 3 THREE..... 4 FOUR OR MORE.....

